

ASHER John E * OWI

From: Gueltzow, Marilyn <Marilyn.Gueltzow@iqor.com>
Sent: Wednesday, June 12, 2019 4:09 PM
To: ASHER John E * OWI
Subject: WARN Notice - to State Agency



VIA ELECTRONIC AND MAIL DELIVERY

John Asher, Rapid Response Coordinator
Oregon Dislocated Worker Unit
Oregon HECC – Office of Workforce Investments
875 Union Street NE
Salem, OR 97311

Re: WARN Notification to State

Dear John,

TechFive, LLC, a subsidiary of iQor US Inc. (the “Company”) has determined that it must reduce staff at its facility located at 6000 New Way, Klamath Falls, OR 97601 (the “Facility”) by August 30, 2019. The decision to reduce staff at this Facility and enact permanent layoffs is due to loss of business at this location. There are ongoing efforts to contract with another vendor to continue operations in Klamath Falls but at this time, we do not have a signed contract to continue operations. Should we be successful in that venture, this notification will be withdrawn. Should we not be successful, the site will be closed.

Based on the information currently available, we expect that positions will be eliminated starting a scheduled approach with some employees being laid off on August 16, 2019 and the remaining employees to be phased out by August 30, 2019.

Job titles of positions to be affected, and the anticipated number of employees to be laid off in each job classification are detailed below.

Agent	236	
Quality		5
Senior Agent	14	
Support Staff	8	
Supervisor Operations	26	
Trainer	6	
Manager Operations	5	
Admin Support	2	
Director Operations	1	
Total	303	

We do not have any bumping rights and there is not a union representing any of our affected employees. Should you have any questions, please direct them to Marilyn Gueltzow at 541-363-4426.

Sincerely,



Sonia Goyal
Vice President, Human Resources

Marilyn Gueltzow, SPHR, SHRM-SCP
Human Resources, Klamath Falls, Oregon
(541) 363-4426

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