

February 26, 2021

Office of Mayor Sarah Bristol
City of Grants Pass
101 NW A Street
Grants Pass, OR 97526
Via Email: sbristol@grantspassoregon.gov

John Asher
Rapid Response Coordinator Oregon Dislocated Worker Unit
Oregon HECC – Office of Workforce Investments
3225 25th Street SE
Salem, OR 97302
Via Email: John.e.asher@hecc.oregon.gov

WARN NO.
8068

To Whom It May Concern:

This notice is being provided pursuant to the Worker Adjustment and Retraining Notification (WARN) Act of 1988, which requires employers to provide notice to certain government units or officials of a pending mass layoff or permanent closure.

This is to advise you that between April 25, 2021 and May 7, 2021, Performant Recovery, Inc. reasonably expects to conduct a layoff affecting up to 60 currently active employees based out of our office located at 1780 Nebraska Ave, Grants Pass, OR 97527, that would permanently reduce the number of employees in applicable positions in that location. A list of the positions held by these currently active employees is attached as Exhibit A.

In addition, and in the interest of completeness, we call to your attention that 31 employees were previously placed on temporary furlough from this same location, pending the possibility of recall. Although these employees are on "inactive" status, we are nevertheless notifying them of formal layoff at this time. A list of the positions held by these inactive employees is attached as Exhibit B.

Numerous changes brought about by the COVID-19 global pandemic, together with recent government decisions regarding federal student loan processing, have significantly impacted our recovery business, resulting in these employment changes. While we are actively exploring strategic options that may provide continued work opportunities for some employees, we cannot guarantee that these opportunities will materialize.

Affected employees do not have bumping rights. Employees are not represented by a union. For further information, please contact me at (925) 960-4975 or jsnyder@performantcorp.com

Sincerely,



Julie Snyder
Sr. Director, Human Resources

Exhibit A
Performant Recovery, Inc.
1780 Nebraska Ave, Grants Pass, OR 97527

List of Affected Active Employee Positions

Job Title	#
Client Services Operations Support	2
Customer Care Representative	27
Customer Care Representative Lead	7
Director of Retention	1
Distribution Assistant	1
Division Manager	1
Logistics	1
Network & PC Specialist	2
NSF Specialist Lead	1
Reception	1
Recovery Services Client Liaison	1
Rehab Auditor	2
Rehab Follow-up Specialist	3
Rehab Follow-up Specialist Lead	1
Rehab Funnel Analyst	1
Rehab/Consolidations Follow-up	1
Retention Analyst	1
Retention Coordinator	2
Retention Specialist	2
Retention Team Manager	1
Team Manager	1

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Exhibit B
Performant Recovery, Inc.
1780 Nebraska Ave, Grants Pass, OR 97527

List of Affected Inactive Employee Positions

Job Title	#
Customer Care Representative	20
Division Manager	1
Rehab Auditor	4
Rehab Follow-up Specialist	2
Retention Specialist	2
Team Manager	1
AWG Retention Specialist	1

(31)

